

Broker Commission Statement User Guide

Go to <https://lumeris.callidusinsurance.net/ICM>

In the “User” field, type your **NPN**

Example: User: 123456789

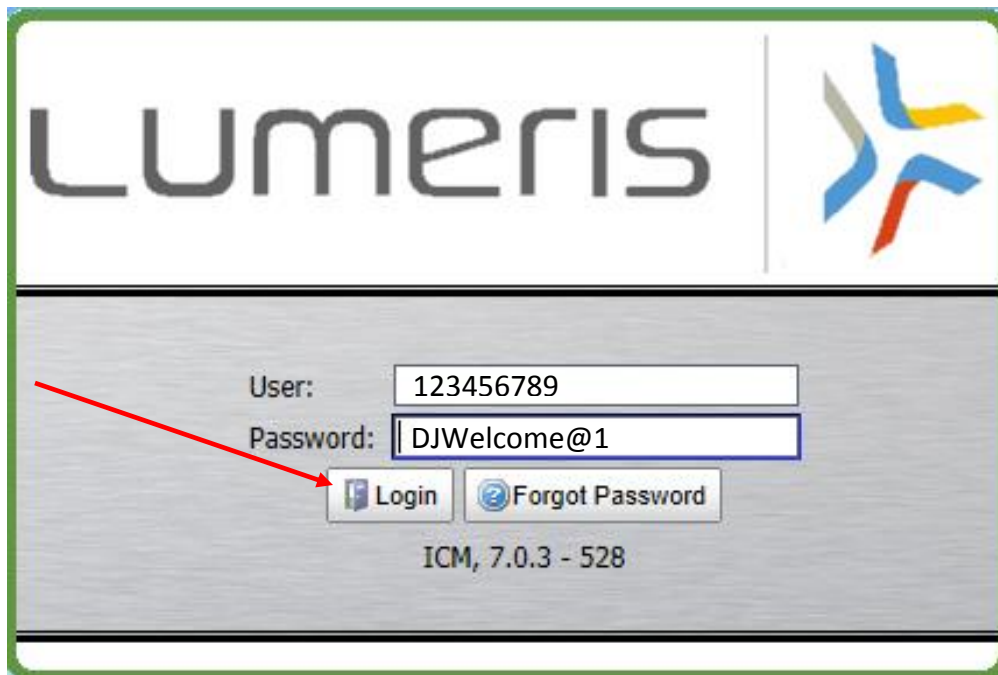
In the “Password field, type your **Capital Last Initial, Capital First Initial, and Welcome@1**

Example for John Doe: DJWelcome@1

For Agencies, use the **Capital First Letter of the Legal Entity Name and Welcome@1**

Example for XYZ Agency: XWelcome@1

Click Login



Lumeris

User: 123456789

Password: DJWelcome@1

Login Forgot Password

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You must **change your password** upon your first log in. Be sure to follow all the password rules.

Password Maintenance

You must change your password before entering the application.

Password Rules:

- Password must be at least 8 character(s) long.
- Password must contain at least one each of the following: uppercase, lowercase, number and special character. Ex: P@s5word

User: 123456789

New Password:

Confirm Password:

Password Hint:

A hint may be entered to remind you of the password upon login.

Remember to write down the new password and store it in a safe place!

Continue

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To View and/or Download your statement, click “Statement”



Hello,

Overview

Statements

Demographics

Addresses

Statements

<input type="checkbox"/> Process Year	Process Month	Pay Entity ID	Pay Entity Name
<input type="checkbox"/> 2016	10	123456789	Your Name

Advanced Search

Date To	Date Generated	LastEmailDate	Contact E-Mail	
10/13/2016	10/13/2016			Statement