





How to Order Medicare Supplies on CustomPoint

After you have completed the Medicare Advantage and Part D certification along with the specific Product Training, you are eligible to order Medicare Advantage and Part D supplies on-line through CustomPoint. This system allows you to order from a predefined catalog of materials for presentations to your clients. You can also view and track your orders with a direct link to UPS.

To access the CustomPoint Portal, please visit the following website:
<https://custompoint.rrd.com/xs2/prelogin?CMPID=1064&&qwerty=09121001>



STEP 1	Login to CustomPoint with your User ID, Password, and Account (WPSS).
STEP 2	<p>From the “Medicare Sales Agent & Broker Collateral Catalog” homepage, click on CATALOGS to select the appropriate material catalog</p>
STEP 3	A catalog menu will appear on the left hand side. Click on your appointed a) state followed by b) brand and finally c) plan type. (i.e.; DSNP, MA & MAPD, PDP, etc.)
STEP 4	A sub-menu will appear. Select the item or product. The enrollment kits contain all required materials for enrollment (Application, Brochure, Summary of Benefits, etc.)

<p>STEP 5</p>	<p>Click the icon in the “Add to Cart” column corresponding to the product description.</p> <table border="1" data-bbox="298 113 699 254"> <thead> <tr> <th data-bbox="298 113 586 163">Your Item</th> <th data-bbox="586 113 699 163">Order</th> </tr> </thead> <tbody> <tr> <td data-bbox="298 163 586 254">16CAH0564074BR</td> <td data-bbox="586 163 699 254"></td> </tr> </tbody> </table> <p>A pop-up window will appear to confirm your selection. Click on VIEW CART to check out or you may click on the STAY HERE button to continue adding items to your cart.</p> <p> Item Added to Cart</p> <hr/> <p>The Item "2016 MAPD Kit - Anthem MediBlue Plus (HMO) Max: 50 - Service Area: Ventura" has been added to your shopping cart and is now part of your order.</p> <hr/> <p><input type="checkbox"/> Save Choice as Preference</p> <p>VIEW CART STAY HERE</p>	Your Item	Order	16CAH0564074BR	
Your Item	Order				
16CAH0564074BR					
<p>STEP 6</p>	<p>You will be prompted to enter the quantity desired for each item or kit. Once completed, click “Check Out.” This will prompt you to enter in a shipping address. Once the information is filled-in, click “Next.”</p>				
<p>STEP 7</p>	<p>Fill in all required fields in the next screen and then click “Next.”</p>				
<p>STEP 8</p>	<p>Please review your order and once completed, select “Submit.” This will prompt a confirmation screen and email notification.</p>				

If you need assistance with the website, please contact Medicare Programs Sales Support for assistance:

[CA = \(888\)209-7839](tel:(888)209-7839)

[All other States = \(800\)633-4368](tel:(800)633-4368)